

# Agenda

- Working with Vendors (Sponsors & Exhibitors)
- Speaker Management Tips
- Managing Registration and Contact Hours
- Collecting Attendee Feedback
- Questions



## Why host a Chapter Symposium?

- Attendees can learn from experts in the field and check out the latest innovations in the industry, compare products, and make purchasing decisions.
- Chapter can earn revenue and publicity, while also offering networking opportunities for members.
- Local sponsors and exhibitors can benefit from a highly targeted market of prospective clients.





### **Working with Vendors (Sponsors and Exhibitors)**

#### Questions a chapter must ask:

- Why would a vendor want to be involved with this event?
- What specific benefits can we offer a vendor?
- How can we maximize benefits so they outweigh the costs?
- Will vendors see a return on investment from participating in our event?



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### **Working with Sponsors**

#### What sponsorship opportunities can your chapter offer?

- Sponsor's logo on printed and electronic communications
- · Publications and collateral materials
- Logo on chapter website and on all marketing collateral
- VIP opportunities (free parking, special invitations to receptions, etc.)
- Opportunity to address attendees at special events (2-3 minutes)
- Access to attendee mailing list (do not include phone and email)
- Exhibit table at the event
- Registration bag insert
- Opportunity to sponsor a F&B event (breakfast, lunch, reception)
- · Free registrations for guests and/or colleagues
- Ability to distribute marketing collateral during event

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## **Working with Exhibitors**

#### Why do exhibitors participate?

- To sell products or services to attendees
- To gather leader for future sales
- To build relationships with clinical research professionals
- To brand their company and promote their corporate image, products, and services



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## **Working with Exhibitors**

#### What exhibitor opportunities can your chapter offer?

- Exhibitor tables/booths
- Name tag recognition
- Scheduled breaks with exhibitors
- Activities in the exhibit area
- Recognize exhibitors





# **Negotiating Speaker Costs/Fees**

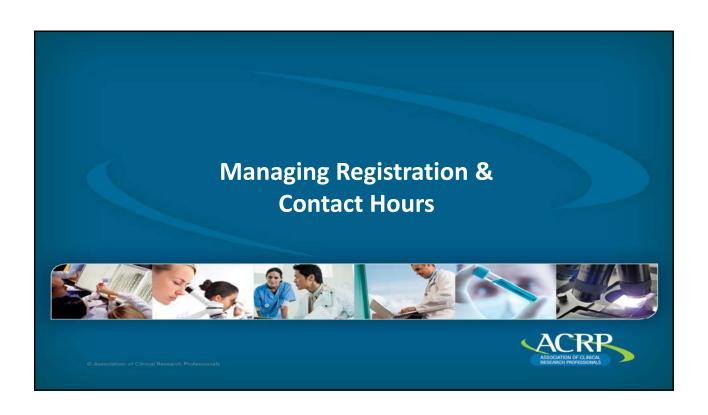
- Barter Items
  - Complimentary hotel stay, donated by a member or the hotel itself
  - Meal for two (2) at a top-rated restaurant
  - Adverting on the chapter website, event program
  - Free exhibit space and volunteer to cover a table to sell/promote speaker books and/or services
- Multiple Engagements for the same meeting
- Obtain sponsorships
- Provide marketing assistance

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# **Managing Speaker Deadlines**

- Be straightforward and honest
- Consider a backup plan (alternate speakers)
- Establish both internal and external deadlines to allow flexibility of schedules
  - Request materials in advance of actual deadlines





## **Registration Options**

- ACRP Registration
  - Registration prior to contact hour approval
    - Attendees must "register" twice
  - Registration after contact hour approval
- Third Party Registration Providers
  - Eventbrite (<u>www.Eventbrite.com</u>)
  - 123signup.com (<u>www.123signup.com</u>)
  - Eventsmart.com (<a href="https://eventsmart.com">https://eventsmart.com</a>)



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#### **Contact Hours**

- No charge to the Chapter, ACRP can approve chapter educational events for ACRP, CBRN and CME credits
- Submit Chapter Event Applications at least 30 days prior to your scheduled event
- Chapter members receive free (\$0) contact hours for attending chapter events

Applications and instructions available on Chapter Resource Center



# **Contact Hour Fees (Chapter Events Only)**

	0 – 3 Contact Hours	3 – 5.99 Contact Hours	6+ Contact Hours
Chapter Members	\$0	\$0	\$0
Global Members	\$15	\$25	\$35
Non-Members	\$30	\$40	\$50



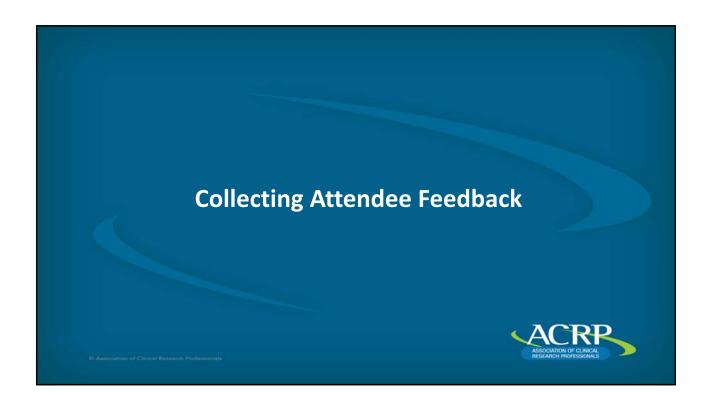
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## **Event Management: Contact Hours (Evaluations)**



- NEW: ACRP Learning Portal (learning.acrpnet.org)
  - ACRP new evaluation portal
  - replaces "My Tests, Evaluations, and Certificates"
    which will close October 1
  - Past certificates will be moved over to the new portal by the end of next week (August 28)





## **Post-Conference Evaluations**

- ACRP manages evaluations for contact hours
- Chapter should collect data relevant to program satisfaction

#### **Free Survey Software**

- Survey Monkey <u>www.surveymonkey.com</u>
- Typeform <u>www.typeform.com</u>
- Zoho <u>www.zoho.com/survey</u>
- Survey Gizmo <u>www.surveygizmo.com</u>

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### **Sample Survey Questions**

- 1. How relevant were the sessions to your current position?
- 2. How would you rate the overall effectiveness of the speakers?
- 3. Please provide suggestions for speakers and topics for next year's conference.
- 4. Please provide any other comments you have about your conference experience.

	Excellent	Good	Neutral	Fair	Poor	N/A
Conference location	0	0	0	0	0	0
Quality of sessions	0	0	0	0	0	0
Conference facility	0	0	0	0	0	0
Conference meals	0	0	0	0	0	0
Networking activities	0	0	0	0	0	0
Length of sessions	0	0	0	0	0	0
Conference materials	0	0	0	0	0	0



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## **Frequently Asked Questions (FAQs)**

- Where is the Chapter Event Application located?
- When should I submit my chapter event application for approval?
- If I'm having a panel discussion, does each panelist need to complete a conflict of interest (COI) form?
- Can my chapter open registration before contact hours are approved?
- Where can I find good speakers and content?
- Where can I find sample Fall Symposium agendas?



# Thank You for being a Chapter Leader!



## **Questions?**

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