

2020 Revenue Opportunities April 29, 2020 – Update

ACRP Conference Impact (April 16, 2020)

Registrations

| | # Registrants | Amount |
|-----------------------------------|---------------|-----------|
| Total registration fees collected | 664 | \$545,644 |
| Refunds requested | 211 | \$206,757 |
| Total Credits | | \$338,887 |
| | | |
| Reg Fee Credit req'd* | 57 | \$66,290 |
| # who have not responded | 396 | |

Exhibitors

| Reallocations across all channels | \$113,575 |
|-----------------------------------|-----------|
| | |
| Refunds | \$138,256 |
| | |
| | |
| 22 Undecided Exhibitors- | |
| Sponsors | \$155,930 |
| 22 Undecided Exhibitors- | |

Total Refunds: \$345k

Total Credit: \$452K

TBD: \$156k

Initiatives

- PPP Loan: \$365k
- Virtual ACRP 2020 Revenue \$219k/ Expense \$30k
- ELKA Launch
- Site Sustainability: GoFundMe / Corporate Support
- Member Market Research Offering May
- ACRP/Avoca Quality Congress: July-Forecast \$50k (sponsors)/Expense \$10k
- Virtual Cert Prep Workshop- August
- Virtual ACRP 2020 II Sept/Oct: Revenue \$100k / Expense \$30k





2020 Strategic Objectives April 29, 2020 – Update

Improve Member and Certificants Experience / Customer Service:

Pilot New Chapter Structure

Conduct 4 Regional Conferences (2 with Chapters)? – Replace with Virtual ACRP II?

Review Certification Pricing Structure

On-Line "News Room" - Sponsorships

ACRP Recognized as Leader in Workforce Innovation and Development:

Promote Competency WISC Output (Align the Industry) Career Development

Capacity and Demand Analysis Whitepaper

Grow PWA Members to expand PWA "Careers in Clinical Research" Campaign

Certification and/or ELKA to Support Hiring Analysis

Launch "Site Sustainability" Project



Grow ACRP Value Proposition with Employers:

- Business Revenue Total: \$\$1,436k= Advertising (\$360k)/eLearning+Classroom (\$812k)/New Corporate Pricing Structure (\$144k)/
- Link Members to Employer in AMS (via manual/limited basis)
- Develop and Promote New Organizational Support Program (PWA)

Data Driven Decision – Leverage Membership Survey/Internal Data:

Leverage Membership Survey

Implement New Strategy for Development and Use of T+D Tools:

- eLearning for Intro until Certification/ All other for Intermediate and Advanced
- Alignment of T+D/Cert with Competencies (Define/Align/Validate)
- Continue Webinars: 2 per month (free and \$15/CEU)
- Train the Trainer Product (if initial client pays for development)
- Implement New LMS eLearning Platform
- Conduct 24 hours of "Virtual Conference"
- Launch/Commercialize ELKA



Develop Strategic Alliances to Grow in New Market Segments:

- Therapeutic Associations
- DIA Japan
- CTSA Grant Proposals
- Technology Providers
- SCRS

Staff Development – Culture of Teamwork:

- Reward and Recognition for "Team Players"
- Maintain Financial Stability While Enhancing Infrastructure:
 - Net Operating Income: \$249k TBD ?
 - Transition to New Finance Supplier (Cordia)

